



Turizam za mene!

Appendix 2. What is Accessible Tourism?

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Basic Principles of Accessible Tourism:

1. **Inclusion:** Accessible tourism aims to include all people in tourism experiences, no matter their abilities.
2. **Accessibility:** Tourist places, services, and information are easy to reach and suitable for people with disabilities.
3. **Respect:** We respect the dignity and independence of all guests, no matter their abilities.
4. **Empowerment:** Tourism providers give tools and resources to help people with disabilities travel on their own.
5. **Cooperation:** There is cooperation between many groups, like public bodies, tourism operators, and organizations for people with disabilities, to promote accessible tourism.

Benefits of Accessible Tourism:

- **Inclusion:** People with disabilities can take part in tourism activities and enjoy different places.
- **Economic Opportunities:** There is a growing market for accessible travel, meeting the needs of different guest groups.
- **Social Impact:** We promote social inclusion, diversity, and equality in tourism.
- **Legal Compliance:** We meet laws and rules about accessibility and the rights of people with disabilities.
- **Better Reputation:** We build a good reputation as an inclusive and socially responsible tourism provider.

Challenges of Accessible Tourism:

- **Infrastructure:** There are not enough accessible facilities, like ramps, elevators, and accessible transport.
- **Awareness:** Many tourism workers do not understand the needs of guests with disabilities.
- **Training:** Tourism workers need more training to learn how to meet the needs of people with disabilities.
- **Costs:** Creating accessible places and services can be expensive for small businesses and family-run accommodations.
- **Regulations:** Strict rules and standards about accessibility can be hard and costly to meet, especially for small family tourism businesses.

How to Overcome Challenges in Accessible Tourism:

- **Consultation:** Talk to people with disabilities to understand their needs and preferences.
- **Continuous Training:** Provide training for tourism workers about understanding and serving people with disabilities.
- **Review and Assess Accessibility:** Regularly check and assess tourist places and services to find barriers and improve them.
- **Universal Design:** Use universal design principles to create environments that work for all guests.
- **Partnerships:** Work with organizations for people with disabilities to promote accessible tourism initiatives.

All materials were created during the "Tourism for Me" project.

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The "Tourism for Me" project is funded by the Ministry of Tourism and Sports. The content of this educational material is the responsibility of the project coordinator - DIP, and the Ministry of Tourism and Sports is not responsible for its content.