



Turizam za mene!

## Statement of Accessible Tourism Principles

A “Good Host for Persons with Disabilities and Older Adults” promises to follow the principles of accessible tourism:

**Equal Rights:** Everyone has the right to enjoy tourism, no matter their background or abilities. We work to support this right in everything we do.

**Personal Attention:** All guests are welcome, and we prioritize meeting their individual needs.

**Removing Barriers:** We plan and make improvements to our places, products, services, and information.



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We use “universal design” to remove or reduce barriers, making tourism better and accessible for everyone.

**Improving Knowledge and Skills:** We learn from recognized good practices and guidelines for accessible tourism.

We are dedicated to training people in tourism to respect diversity and understand disabilities.

**Monitoring:** We check our services and work to improve access as much as we can, within our budget.

**Working with Suppliers:** Whenever possible, we partner with suppliers who also recognize and respect the principles of accessible tourism.

**Handling Complaints:** We have a process for guests to share their complaints about our advertising, information, places, or services.

We solve all complaints quickly and completely.



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**Responsibility of Management/Owner:** Good access for all guests is part of our social responsibility. We make sure at least one person is trained to work with people with disabilities.

By signing, I agree to follow these principles.

Company, business, or private rental: \_\_\_\_\_

Signature of responsible person: \_\_\_\_\_

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